



*Last Updated: December 14, 2020*

## **2021 YMCA CAMP FRANK A. DAY Frequently Asked Questions**

### **HOW MUCH DOES CAMP COST? WHAT ARE MY OPTIONS FOR PAYMENT?**

Our 2021 fees and payment schedules can be found below (they will be posted on our website shortly as well). We are so grateful to those who were able to roll over their paid tuition towards 2021 enrollment. As long as the amount rolled over is equal to or above the enrollment deposit, those funds will be counted as your 2021 deposit and you will not need to pay an additional deposit fee when you enroll. Everyone, regardless of whether they forwarded credit or donated, will pay the 2021 fees and is required to submit a camper application for 2021.

Every year the tuition at camp increases due to rising operating costs and ongoing improvements and upgrades to our program. This year, we also anticipate additional expenses related to COVID-19 around staffing, equipment, supplies, PPE, ACA Accreditation and Board of Health licensing requirements, and more.

Upon registering and paying the \$350 non-refundable administrative deposit per camper per session, families will have three options for payment:

1. Payment in full at the time of registration
2. The two-payment plan (50% on April 15 & 50% on May 15)
3. Individualized payment plan with the West Suburban YMCA Camping Services Branch. Please contact [campings@wsymca.org](mailto:campings@wsymca.org) for details.

Deposits and electronic payments may be made by check, Debit Card, or Credit Card (we accept Visa, Mastercard, American Express, and Discover).

### **WHAT DOES THE SESSION FORMAT LOOK LIKE FOR 2021?**

Dates and Rates for Summer 2021 can be found on our web site. Our session structure is changing in light of COVID-19 for 2021. In order to maintain our program quality and consistency we will be moving to TWO 3-week sessions for both our campers and our LITs.

One thing that was consistent with camps that ran successfully this past summer was that everyone arrived on the same day — there were not any embedded sessions where campers arrived in the middle. Therefore, at this time we will not be able to split any of the 3-week sessions we are offering. Registration into a session will require a child to arrive on move-in day of that session.

**Session 1:** July 3<sup>rd</sup> -July 23<sup>rd</sup> (Color War 1)

**Session 2:** July 25<sup>th</sup> -August 14<sup>th</sup> (Color War 2 & Awards Night)

**Camper Pricing:** \$2,855.00 + \$995.00 Covid Safety Fee = \$3850.00

**LIT Pricing:** \$1900.00 + \$995.00 Covid Safety Fee = \$2895.00



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### **WILL CAMP RUN AT FULL CAPACITY?**

While it is our hope to run camp at full capacity, as a precautionary measure, we will not be initially opening registration at full capacity. The current 2021 plan is to operate at 60% capacity. We are being mindful that COVID-19 protocols may necessitate the need to maintain additional space in camp. We will be monitoring our numbers and our needs on an ongoing basis and will make adjustments accordingly.

### **I ROLLED OVER TUITION TO 2021 FOR MY CAMPER. WHAT DO I NEED TO DO?**

**-You still need to submit a camper application.** Having credits in your account does not automatically enroll your camper for Summer 2021. You will be able to request a session change once we have confirmed your camper's enrollment. You can do this by:

- A) Registering online and using any credits from 2020 you may have at checkout.
- B) Call and register over the phone with the welcome desk.

**-Your 2020 credits can be applied to your deposit!** If you rolled tuition over from 2020 greater than or equal to the non-refundable administrative deposit amount, you will not be charged when we confirm your camper's enrollment — your credit will be applied to your camp tuition balance. The remaining balance due will be charged per the payment schedule you selected during registration.

**-You will still need to input a new payment method upon registering.** This is a required field. Your payment method of choice will be charged the remaining balance (if any) after the credit is applied per the payment schedule you selected.

### **WHAT PRECAUTIONS ARE YOU TAKING IN LIGHT OF COVID-19?**

We are working to open camp safely and will be as transparent as possible as we further develop our summer plans. We anticipate that elements of camp will look different this year. Areas that are currently under examination include dining hall and health center procedures, capacity and spacing, programming, supply and equipment needs, Personal Protective Equipment (PPE) usage (such as masks), limiting individuals coming and going from camp, physical distancing requirements, housekeeping protocols, and more.

We know that the best practices surrounding COVID-19 are continually changing. We will remain responsive to ever-evolving local standards and protocols. The WSY Camping Services Branch is working with a team of medical experts, including infectious disease doctors, to guide our decisions and revamp our protocols and procedures. We are also working in close coordination with the American Camping Association and the Massachusetts Camping Association to gather insights from the



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field. We continue to closely monitor the Commonwealth of Massachusetts and Center for Disease Control (CDC) guidelines as well.

### **WILL STAFFING LOOK DIFFERENT THIS YEAR?**

We pride ourselves on having amazing staff whose focus is the care and wellbeing of our campers. This year will be no exception. We know that our staff are eager to return. There will be more staff to support the camp program and staff will be trained in the latest health and safety precautions, including COVID-19 training. Days off and staff excursions out of camp may have limitations. In addition, each year we hire amazing international staff, from across the globe, who bring a wealth of skills and experience to our community. At this time, we unfortunately will not be working with our international staffing agencies in 2021 to hire NEW international staff. We currently plan on hiring most staff from within the continental United States in 2021 and if allowed a few international returning staff might be part of the team.

### **WHAT UNIT WILL MY CAMPER BE IN?**

We know that missing out on a whole summer at camp was challenging. In 2021, Camp Frank A Day will handle Units in this manner:

- 1) Any LIT applicant from 2020 may choose to return as an LIT or they may apply to be a Junior Counselor. LITs may choose to register for one or both 3-week sessions. Junior Counselors must be willing to be at camp and remain at camp for the 7.5-week commitment (6 weeks of camp and 1.5 weeks of training)
- 2) Any Last Year Senior from 2020 may choose to be a Last Year Senior in 2021 or may apply to be a Leader in Training (LIT).
- 3) All other campers should register for the unit that they should be in based on their current grade for the 2020-21 school year.

### **WHAT'S THE REFUND POLICY?**

If camp is unable or elects not to open camp due to government regulations, or if camp chooses not to open at its own discretion, you will receive a full refund, including your deposit, without penalty.

Should a family decide to cancel on their own, all normal cancellation policies will apply:

- **Cancel before April 1, 2021** – 100% program fees paid are refundable, less non-refundable deposit\*
- **Cancel on or after April 1, 2021** – 50% program fees paid are refundable, less non-refundable deposit\*



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- **Cancel within 30 days of program start date** – No refund, except in the case of medical necessity (documentation required).\*

*\*Deposits are not refundable or transferrable under any circumstances.*

### **WILL SCHOLARSHIPS BE AVAILABLE?**

Yes! We strive to make camp affordable for all families. The scholarship application is available on the West Suburban YMCA website or it can be obtained through the Y's Camping Services Department by contacting the registrar Marie Minardi at [CampingS@wsymca.org](mailto:CampingS@wsymca.org) or 617-244-6050 ext. 3008.

### **WHAT FORMS OF PAYMENT DO YOU ACCEPT?**

Deposits and electronic payments may be made by check, debit card, or credit card. We accept Visa, Mastercard, American Express, and Discover.